

SA-VIT COLLECTION AGENCY TIPS OF THE MONTH ARCHIVES



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Have a question? Try help@savit.com

Are there times when you feel you need help when dealing with an in-office collection problem, but don't know who to contact for a possible solution to that problem?

SaVit has established an email hot line for just that purpose. Email us at help@savit.com. Your question will be answered promptly, usually the same day, if we have the answer. If more research is needed, we will let you know that we are looking for an answer from an outside source, and will contact you as soon as we get the answer.

What kind of situations may come up?

- A partial payment comes in clearly marked "Paid in Full."
- Whose insurance is responsible for paying the bill when a pedestrian is involved in an auto accident?
- Who is responsible for paying the bill when there is a legal separation between a husband and wife?
- How long do you have to wait to turn over an account to your collection agency?

These are a few of the questions that have been answered in the past. Because we may need more information to understand your problem, please include your direct telephone number in your email so we can contact you if needed. You can email us at any time for any question you may have.